

an inclusive future

The Newsletter of the Auckland Disability Providers Network

Christchurch! We are devastated just watching the events you are experiencing. Is there something we can do to assist disability service providers? What can we do to ease the situation? For us to just guess at your needs would be futile and presumptive. But, we are listening.

Most NFP organisations are faced with financial auditing, so on Monday 28th March 2011, we bring you an opportunity to learn something new about audits and other forms of independent assurance. We are really fortunate to have an expert on the subject to present this forum. Craig Fisher, Chairman, Audit Director of Hayes Knight, will be the speaker. He is experienced, passionate and pragmatic when presenting whether it be locally or nationally on such topics as auditing, accounting updates, fraud prevention, and governance matters. He has a special interest in the not-for profit sector, so will be tailoring his address to our needs. Craig, who is a regular author helping translate accounting and auditing issues into accessible information, has written an article for us in this edition of the newsletter.

Planning for "The Big Event" – Health and Disability Expo is underway, so I hope you have marked your calendars: 2nd & 3rd December 2011. Chris Ross our Chairman has written about it and about member benefits. Remember, the ADPN is all about members, so please encourage other organisations you may have contact with to become members. Numbers count!

Together with a number of other disability sector representatives, I attended a meeting of the new Auckland Council Transport Accessibility Advisory Group. Also in attendance were ferry, bus and taxi operators and Auckland Transport managers from council. It was a meeting at which issues concerning all kinds of travel around Auckland were discussed fully and fairly, with a great deal of interest and a real sense that we were being listened to. Meetings have been scheduled to take place every two months, so if there are Auckland transport issues you wish us to take up, please let me know. I have to say that my experience of using public transport to get to and from the meeting was both challenging and time consuming, providing meat for some of the discussion!

Best wishes. Pam

THE BIG EVENT

Health & Disability Expo 2011

Planning for this amazing event has begun and believe me, we are going to have an event that people will remember. We see this as being a fun event where attendees are going to be challenged, entertained and invigorated. We want the people to come away from our Expo knowing something they did not know before, experiencing something they have not previously experienced and having met someone they have never met before. There will an opportunity for schools to be come involved through art competitions, music and drama competitions and children will be encouraged to take part in as many events as possible.

Anyone wishing to participate in the Big Event Expo as a provider of entertainment, demonstrator of sports events or in any way other than an exhibitor should contact the event organisers by emailing adpnexpo@gmail.com

Someone from the Big Event organising committee will contact you.

Membership Benefits Package

The membership benefit package is picking up speed as we move closer to our July 1st start date. Many suppliers of goods and services have been contacted and most have agreed to become part of the NZDSN/ADPN supply network. These packages are designed for one purpose only and that is to save your organisation money.

The beauty of these arrangements is that regardless of your size of organisation you should benefit by getting the same discounts as the largest of our membership organisations.

At the same time as looking to save your organisation money, we are also looking at ways that you can help your staff save money. Staff could for example save 20% on the tyres for their motor vehicle simply by quoting your supply number with Beurepaires.

The same could happen if they wanted to go away for a weekend to Rotorua by using your supply number when booking accommodation.

There is still a lot of work to do on this program but we are confident we will have some significant savings for you on July 1st.

Chris M. Ross
Chairman

Audit & Assurance Changes and Challenges – An Update

by Craig Fisher, FCA, Chairman of Hayes, Knight NZ Limited

To borrow some words of Bob Dylan: “...the times they are a-changin’”. Craig Fisher looks at recent changes as they are impacting auditing and assurance of not-for-profit entities in New Zealand.

Audits continue to be the most popular form of independent assurance requested over financial statements, however, recent years have seen some very significant changes in auditing both internationally and in New Zealand. This is, and will continue to, impact audits of not-for-profit entities. Accordingly it is important that all those involved, such as the entity governing bodies, their donors, and other key stakeholders understand the changes and the implications.

WHAT'S CHANGED? - STANDARDS

New Zealand has adopted a new suite of audit standards, completely replacing the old. They apply to all audits of financial statements. These are mandatory standards that all qualified accountants are ethically bound to follow when auditing in New Zealand. Failure to do so potentially exposes the auditor to disciplinary action and loss of ability to practice.

These new standards are called International Standards on Auditing (New Zealand), which is a bit of a mouthful, so already they are more commonly being referred to as ISA (NZ)s. As the name indicates, these are international standards albeit subject to a New Zealand review and approval process. In a very few cases they have had minor modifications to suit the New Zealand environment. The end result is that we now have a truly international set of auditing standards in place in New Zealand. This change was needed to maintain the credibility of New Zealand's auditing internationally. It also means that New Zealand is now keeping up with the best of any international developments in audit standards. These include many steps to strengthen standards in the wake of various financial disasters around the world.

Important to note is the fact that the audit standards are entity neutral, meaning that there is only one set of audit standards. These apply to all audits of financial statements regardless of entity type, size, or complexity. There is no 'audit-lite' version. If you want an audit under New Zealand standards the full suite are applicable.

The good news is that the essential nature of auditing and approach to an audit of financial statements has remained fundamentally unchanged under the new standards. However the ISA (NZ)s are much longer and more detailed. As a quantum there are now 36 standards with a total of 700 pages, compared to 28 previous standards with a total of 250 pages. More significantly though, the new standards are far more prescriptive in the steps that auditors must undertake in all audits. As a comparison they include a total of 519 mandatory steps as opposed to only 221 under the old standards.

Many entities being audited will only see some of these changes as much of the new mandatory impositions on auditors concern the levels of documentation they are

required to maintain. However, most should note an increased level of communication from their auditors about the audit and process and findings.

WHAT'S CHANGING? - REGULATION

Due to some of the financial collapses in the past few years and increases in oversight bodies internationally, auditors have increasingly been in the spotlight. This and financial losses has increased the liability risk and general exposure for auditors.

In the past regulation has been carried out by the New Zealand Institute of Chartered Accountants. This body has done a good job and has been increasingly rigorous about their reviews of auditors for some years now. So much so that this has motivated many occasional and smaller auditors out of auditing as it is simply too risky or too much hassle.

The current system of self-regulation is about to change with a new statutory standard setting and regulatory body being established. It will be called the External Reporting Board (XRB) and it is designed to provide more independence to the oversight and regulation process. Auditors of certain types of entities, such as those that audit entities issuing shares or securities to the public and some other public interest entities will also be required to register in future.

The audit regulation bill currently being debated also provides for criminal sanctions against auditors in certain circumstances on top of the civil remedies already available. This means that in future errant audit partners may not only be exposed to losing their house but may also have the pleasure of going to live in the big house as well!

All in all, these changes are promoting many in the profession to re-think their on-going involvement in providing audit services, as in many cases the risk-reward equation is no longer stacking up. While no-one can deny the benefits of having specialist and very well regulated auditors, sadly a likely casualty of the changes is the not-for-profit sector, which has in the past relied upon the largess of accountants who 'did some auditing'. In future we are possibly likely to see less accountants willing to audit. Also, those that remain are far more likely to be specialist auditors and as such unlikely to offer their services at discounted or pro-bono rates as the costs to them, such as insurance and risks, will be too much.

Perhaps the issue is not the availability of auditors, but rather whether audit is the most appropriate form of independent assurance over financial statements. An issue that deserves further consideration...



About the Author:

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ADPN FORUM

Audits & Other Forms of Independent Assurance

Challenges, changes, and what you need to know



Presented by Craig Fisher,
Chairman, Audit Director,
Hayes Knight

Target Audience:

- Governing body members: Trustees, Board members,
- Senior management
- Internal accounting team

Anyone involved in the audit process in a Not-For-Profit will get value from attending.

This interactive presentation will cover

- Audit challenges in NZ
- Why do you need an audit?
- What an audit is and isn't
- The Charities Commission and audits
- What's changing and impacts?
- Alternatives to audits
- What NFP organisations need to do
- Open forum discussion

Simple Format Not for Profit Financial Statements – What should these include?

Be part of the future! What should your financial statements look like in a few year's time? Your chance to input to the working group established to tackle the vexed topic of agreeing on simple format financial statements specifically for the Not for Profit sector. The Accounting Standards Review Board established group includes Charities Commissioner and NZICA NFP Sector Advisory Committee member Frank Claridge and will report to the new XRB – the external reporting board which will be setting accounting and audit standards. Craig and Frank will provide a brief summary of where the changes for NFP financial reporting are up to at present and then explore the issues and your thoughts and suggestions.

Date: Monday 28th March 2011

Registration: 1.30 pm (Please be on time)

Forum: 1.45 pm to 4.00 pm

Venue: Western Springs Garden Community Hall
956 Great North Road, Western Springs

To book please phone the ADPN on 09 836 2083 or email info@adpn.org.nz

ADPN Member



Podiatry deals with the prevention, diagnosis, treatment, and rehabilitation of medical and surgical conditions of the feet and lower limbs. Conditions a Podiatrist treat include those resulting from bone and joint disorders such as arthritis and soft-tissue and muscular pathologies, as well as neurological and circulatory disease. Podiatrists are also able to diagnose and treat many complications of the above which affect the lower limb, including skin and nail disorders, corns, calluses and ingrown toenails. Foot injuries and infections gained through sport or other activities are also diagnosed and treated by podiatrists.

A range of skills are employed by podiatrists. Direct consultations include a clinical history, physical examination, diagnosis, preparation of a treatment plan and provision of a range of therapies.

Clinical assessment techniques aim to arrive at a diagnosis and take into account clinical, medical and surgical history, footwear, occupational and lifestyle factors.

Gait analysis will often be undertaken through visual or computerised means and might include range of motion

studies, postural alignment evaluation or dynamic force and pressure studies.

Prescription foot orthoses (in-shoe devices) offer solutions in the treatment and prevention of corns, callous and necrotic ulceration as they are able to provide pressure redistribution.

These devices are often used for providing consistent weightbearing realignment in the treatment of acute and chronic foot conditions such as tendonitis, recurrent ankle sprain, chronic knee pain and stress fractures, to supplement and enhance clinical care.

Caron was born in Johannesburg and emigrated to New Zealand in 1997. Since then, she has been helping people of all ages who have problems with their feet, from the elderly, to sports people, and those who just want some TLC for the feet.

She has a special interest in Paediatrics and patients with disabilities. At present, she is also doing a Sign Language course. ACC registered, and has clinics all over Auckland.

Caron is an active member of Podiatry New Zealand, and holds the position of Treasurer for the Auckland Branch, as well as representing the Northern Region on the Executive Council.

Caron Orelowitz

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ADPN Member

Spectrum Care wins unprecedented silver at Business Excellence Foundation awards



The New Zealand Business Excellence Foundation presented a prestigious silver award to disability support provider Spectrum Care at their annual awards ceremony, held on Friday 26 November 2010.

In receiving this internationally recognised accolade, Spectrum Care has become the only health and disability sector organisation in New Zealand and one of only 14 organisations nationally to receive a silver or gold award since the Business Excellence awards commenced in 1997.

The award places Spectrum Care in a leadership position within the health and disability sector, and acknowledges the significant progress the organisation has made to becoming truly world-class.

"We continue to aim high and improve ever further in our capacity to achieve our Vision of 'People with disabilities living great lives'," noted Chief Executive Chris Harris. "In fact, our next milestone will be to achieve a gold award, the world's highest-possible quality award for business excellence.

"In working towards this award, we've made enormous progress in terms of Outcomes, Active Support, training, family engagement and our collaborative approach to sector partnerships. It's also become clear that the lives of the people we serve have changed for the better as we work towards greater community inclusion and genuine person-centredness.

"This award is a truly significant result for the people we support, their families, our funders and the disability sector as a whole."

[Click here to view our Business Excellence award video 'People with disabilities living great lives'](#)

[Click here to view an interview with our Chief Executive, Chris Harris.](#)



Thumbs Up! makes learning NZSL easier than ever

09 February 2011

Teaching and learning New Zealand Sign Language (NZSL) will be much more fun and easy with the help of a new website launched today by the Ministry of Education.

NZSL sits alongside English and M ori as an official language in New Zealand and is used by an estimated 29,000 Kiwis. While many of those are part of the deaf community, the Ministry website, named Thumbs Up! An Introduction to New Zealand Sign Language, aims to increase the numbers of hearing students and teachers who know the language.

"Many people in the deaf community use NZSL to effectively communicate and interact with each other every day," says Tony Turnock, Ministry of Education Secondary Outcomes Manager. "But hearing students and teachers need to learn the language as well so that conversations can be two way in our schools."

"We expect all schools to welcome and include all students - that's why NZSL can be studied as an additional language as part of The New Zealand Curriculum (NZC)."

NZSL is unique to New Zealand and includes ideas, idioms, and words not found in other international sign languages, such as signs for Te Reo M ori words and ideas.

Thumbs up! is for year 7 and 8 students in English-medium schools working at curriculum levels 1 and 2. It's part of the Learning Languages Series, which is designed for teachers and students who are new to language learning.

"Learning a second language is an important part of education and encourages students to participate more actively in our diverse society," Tony said.

'Thumbs up!' has information about deaf culture, NZSL units, video clips and a series of worksheets for students.

Find Thumbs up! at www.nzsl.tki.org.nz

Press Release from: <http://www.minedu.govt.nz/theMinistry/AboutUs/mediaCentreLanding/mediaReleaseIndex/MR02ThumbsUpLaunch.aspx>

be your **b e s t**

Staring Is a Fact of Life

Before a burn injury, we shopped, attended movies, and walked through malls rather anonymously. Life changes abruptly when we suffer a burn injury. After discharge, there is suddenly a great deal of unwanted attention everywhere we go. It can be overwhelming for us and for our family.

Before and after discharge, patients and families need a “coach” who openly discusses the fact that people may stare. Our thoughts and self-talk can create all kinds of rationale about why people stare. It is a reality of life that looking different draws attention. Patients and families can be reminded that it seems to be part of human nature to look at people with some type of difference. We look at people who are deaf and use sign language, people in wheelchairs, people wearing native costumes from another country, and people whose gait is uneven because of a disability. People often stare out of curiosity or concern, and very few stare to be rude.

It is difficult to change the public and their reactions to a burn injury, but we can take responsibility for our reactions to staring. Do not give power over your life to people you do not know and may never see again. This makes strangers more important than you are. Continuing to focus on whether people are staring at us prevents us from living in the present. Being fully involved in life without concerns about what others think or do increases the joy of life’s journey. By using the BEST “Tools,” you will increase your social comfort and confidence when someone stares.

Staring usually occurs while standing in lines, sitting in restaurants, shopping, and walking among large crowds. These activities may seem awkward and scary at first. Until one is more comfortable and confident, taking a family member or friend along may ease anxiety.

Staring “Tool”

When someone stares, the easiest and fastest way to stop the uncomfortable moment is to use the following **STEPS** “Tools”:

Stand up straight, look the person in the eye, smile, and confidently say, “Hi, how are you doing?” or “Hi, nice day, isn’t it?” or any friendly “small talk.”

The person staring usually responds in an equally friendly way, speaks to you, and the staring ends. By smiling and speaking to someone who is staring, you change the “energy” of the interaction and the person sees you as a *person* rather than focusing on your burn injury.

©Barbara Kammerer Quayle, M.A.



Contact us for more information: 1835 R W Berends Dr, SW, Grand Rapids, MI 49519-4955
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ADPN Member

Citizen Advocacy Auckland Inc.

When One Person Can Make a Difference

CA is a community group which works to promote and protect the needs and interest of, and justice for, people with intellectual disability through one- to- one personal voluntary relationship

Mission Statement: Citizen Advocacy promotes and defends the rights and interests of people who have an intellectual disability.

VALUES AND PRINCIPLES

- Every person's life has inherent value and worth
- All people need friendship, love and compassion
- All people have a right to be treated with dignity, love and respect
- People with disabilities have the same rights as other people in the community
- A supportive, respectful relationship can assist to promote self-esteem and increase an individual's capacity to reach their potential
- Justice and compassion can lead people to stand by, for and with people who are vulnerable, oppressed or disadvantaged
- One person can make a difference

- All people have the right to live independently, participate in education and meaningful work and to have control over decisions affecting their lives

STRATEGIC OBJECTIVES

- To prevent abuse, discrimination or negligent treatment of people with an intellectual disability
- To promote and enhance the rights of people with an intellectual disability
- To encourage people with an intellectual disability to make informed choices
- To assist people with an intellectual disability to participate equitably in community life
- To increase the knowledge and understanding of people with an intellectual disability, their families, carers and people in the community about the rights of people with disabilities
- To improve communication between people with an intellectual disability and other members of the community

We're offering a training for anyone interested in becoming a Citizen Advocacy advocate

- the training is free
- four sessions
- each session is 1:30minutes

At the end of the training the person can decide if would like to become a Citizen Advocacy volunteer advocate.

If you are interested in knowing more call Ana-Maria 09-358 41 41 or e-mail ca.akld@ihug.co.nz www.caauckland.org.nz

Denise overcomes disability to graduate at Unitec

Te Puke resident Denise McIndoe has proven that it takes more than a hearing barrier to keep her from reaching her goals.

The 50-year-old is Deaf but this hasn't stopped her from obtaining her Graduate Diploma in Not-For-Profit Management qualification from Auckland's Unitec Institute of Technology. She was one of more than 400 students who participated in Unitec's Spring Graduation recently.

The achievement has not been lost on Denise who found it tough growing up Deaf in New Zealand in the 1970s. Denise admits struggling through school while growing up in Palmerston North, to the point where she had to shelve some of her goals and dreams.

"Initially I wanted to be a teacher but back in the 1970s, Deaf people didn't have access to mainstream education as they do today, so I became a typist instead," says Denise.

"I attended a Deaf school where sign language was banned and students had to learn lessons by lip reading. I was placed in mainstream classes with no teacher aides which meant I had to intensely concentrate on what was being said by reading lips if I could see them causing me to miss out on a lot."

Fast forward a few decades and armed with her new qualification, Denise wants to use it and her own personal experience to give something back to the community. She is >



> also hoping her story will encourage others with disabilities to reach their goals.

"I've spent many working hours advocating for Deaf people, breaking down everyday barriers that you face when you can't hear, and with so many people not wanting to take the time to understand.

"But it takes more than a hearing barrier to keep me from achieving my goals and if I can do it, so can anyone else."

She currently works for Deaf Aotearoa of New Zealand covering the Bay of Plenty and surrounding regions, helping people like herself access opportunities and information to achieve their goals in their own communities.

"I have been working for Deaf Aotearoa now for about seven years and noticed that there were no Deaf people in

management positions so I thought 'Why not? Why not have a go at gaining a management qualification and be in a better position to help others like me?', so I did. "

Denise's journey to gaining her Graduate Diploma for Not-For-Profit Management qualification began in 2004 when she successfully completed three papers at Victoria University in Wellington. This gave her the confidence to continue studying when she came across the Unitec programme.

"I discovered that Unitec provided opportunities for Deaf students to study and gain qualifications by supporting them with New Zealand sign language interpreters and note takers.

"Unitec staff were very helpful and supportive by making sure I was on the right track with my studies as I am living out of Auckland."

Primary Healing

from "The Tao of Rejuvenation"

The human body is built for relationship and touch. Feeling and qi pours out of that highly specialized tissue on the finger tips, when we make contact with another being. You don't have to think about it; it just happens. When we are relaxed, calm, in love, we impart our touch with a tremendous healing potential. Therefore touch is the primary healing response for the creatures of planet earth.

Touch lowers stress and anxiety levels. Properly enacted hugs and massages, even holding hands reduces overactive cortisol production. As we ease stress hormone production, immunity goes up.

Caring touch also relaxes muscles, lowers heart rate, and blood pressure. A skillful message, performed in good

company is a wonderful way to awaken the body's deep regenerative chemistry.

(It also awakens, oxytocin, the parental bonding hormone. If you find yourself reluctant to leave the scene of your massage, blame it on the oxytocin). A perfectly healthy human body will begin to exhibit signs of anxiety, even in the best of circumstances, when it has not been lovingly touched for several days. I suspect most of the trouble on this great planet of ours has been caused by those with the most significant touch deficiencies.

We all have to do our part for the people we love.

<http://www.facebook.com/Be.the.Witness.Only#!/group.php?gid=35035078927>

then click on Angelo Druda's website.

From Maja Mumenthaler, Registered Social Worker, MANZASW Dip. S.W. Elder Abuse and Neglect Prevention Coordinator, Age Concern Auckland Incorporated

We are grateful to the following funders for enabling us to continue to support disability providers in the Auckland region

ASB Community Trust;
Lion Foundation; The Trusts Community Foundation; The Four Winds Foundation; COGS; NZ Lottery Grants Board; The Southern Trust.

If you have an apple and I have an apple and we exchange these apples, then you and I will still each have one apple.

But if you have an idea and I have an idea and we exchange these ideas, then each of us will have two ideas.

George Bernard Shaw.